



## QUALITY CARE

# Child and Adolescent Well-Care Visits

We collect quality data from providers to measure and improve our members' care. Child and adolescent well-care visits are one aspect of care we measure in our quality programs. Quality measures evaluate a prior calendar year performance.

### What We Measure

We capture the percentage of members in each age category who had at least one comprehensive well-care visit with a primary care provider or an OB/GYN practitioner during the measurement year:

- 3-11 years
- 12-17 years
- 18-21 years
- Total

The well-care visit must occur with a PCP or an OB/GYN practitioner. WCV is a Healthcare Effectiveness Data and Information Set (HEDIS®) measure. See the [National Committee for Quality Assurance website](#) for more details.

## Why It Matters

Access to primary care is important for the health and well-being of children and adolescents. High-quality primary care services have been found to significantly reduce children's non-urgent emergency room visits. Consistent care from a PCP or OB/GYN practitioner can deliver screening, appropriate treatment and preventative services.

## Eligible Population

Members ages 3 to 21 years within the measurement year are included in this measure.

**Exclusions:** Members receiving hospice care are excluded from this measure.

## Tips to Consider

- Use gap lists to help manage your total population.
- Call or send letters to advise members and caregivers of the need for a visit.
- Explain why the preventive/ambulatory visit is important for assessing growth and development, and for providing immunizations and anticipatory guidance on diet, activity and safety.
- Consider offering extended evening or weekend hours to accommodate caregivers' work schedules.

## How to Document

WCV data is collected through claims data only.  
There is no chart review.

For more information, see [NCQA's HEDIS Measures and Technical Resources](#).



### Questions?

Contact your Provider Network Consultant.



The above material is for informational purposes only and is not a substitute for the independent medical judgment of a physician or other health care provider. Physicians and other health care providers are encouraged to use their own medical judgment based upon all available information and the condition of the patient in determining the appropriate course of treatment. The fact that a service or treatment is described in this material is not a guarantee that the service or treatment is a covered benefit and members should refer to their certificate of coverage for more details, including benefits, limitations and exclusions. Regardless of benefits, the final decision about any service or treatment is between the member and their health care provider.

HEDIS is a registered trademark of NCQA. Use of this resource is subject to NCQA's copyright, [found here](#).