



**BLUE CROSS AND BLUE SHIELD OF ILLINOIS  
POLICY**

<b>DEPARTMENT:</b> Network Provider Performance	<b>POLICY NUMBER:</b> Administrative 44	<b>ORIGINAL EFFECTIVE DATE:</b> 11/01/1999
<b>POLICY TITLE:</b> A Woman’s Principal Healthcare Provider		<b>EFFECTIVE DATE:</b> 11/01/2022
		<b>LAST REVISION DATE:</b> 11/01/2019
<b>EXECUTIVE OWNER:</b> DSVP, IL Health Care Delivery	<b>BUSINESS OWNER:</b> Manager, Provider Performance	<b>LAST REVIEW DATE:</b> 11/01/2022

**I. SCOPE**

This Policy applies to Blue Cross and Blue Shield of Illinois (BCBSIL) Health Management Organization (HMO), and for the following lines of business and products:

Line of Business / Product Scope / Plan Scope/Contract Number (if applicable)	In Scope [x]
HMO Commercial	x
HMO Exchange	x
PPO Commercial	
PPO Exchange	

**II. PURPOSE**

- A WPHCP is a physician licensed to practice medicine in all its branches specializing in Obstetrics and Gynecology (OB/GYN) or Family Practice, and who may also choose to act as a Primary Care Physician (PCP).
- To assure female HMO members the right to directly access the WPHCP of their choice within their selected IPA.
- To assure IPA accountability for WPHCP care.

**III. POLICY**

Blue Cross and Blue Shield of Illinois (BCBSIL) will offer female members both choice and direct access to all marketed Woman’s Principal Healthcare Providers (WPHCPs) within the Medical Group/ Independent Physician Association or Physician Hospital Organization (hereinafter the “IPAs”) the female member selects.

**IV. CONTROLS/MONITORING**

The assigned Provider Network Consultant (PNC) for the IPA ensures the IPA understands WPHCP role as a PCP, resolves HMO member inquiries related to WPHCP and works with internal departments as needed.

Line of Business and/or Area	Control Requirements
HMO	HMO Medical Service Agreement defines the role of WPHCP

## V. RELATED DOCUMENTS

Administrative 44A - A Woman's Principal Healthcare Provider

## VI.IMPACTED BUSINESS AREAS

- HMO Network
- HMO Utilization Management
- HMO Customer Assistant Unit
- BCBSIL Customer Service Centers

## VII.POLICY REVIEWERS

Person Responsible for Review	Title	Date of Review
Mary Ellen Merbeth	HMO Provider Network Consultant	10/6/2022
Danielle Washington	HMO Provider Network Consultant	10/5/2022

## VIII. POLICY REVISION HISTORY

Description of Changes	Revision Date
Transferred P&P to new P&P template	09/29/2021

## IX. POLICY APPROVALS

Company, Division, Department and/or Committee	By: Name	Title	Approval date
BCBSIL P&P Committee			10/28/2021
BCBSIL P&P Committee			10/27/2022