



**BLUE CROSS AND BLUE SHIELD OF ILLINOIS
POLICY**

DEPARTMENT: Provider Performance Management	POLICY NUMBER Administrative - 66	ORIGINAL EFFECTIVE DATE: 06/01/2002
POLICY TITLE Utilization Management Fund Challenge		EFFECTIVE DATE: 07/1/2022 LAST REVISION DATE: 9/1/2020
EXECUTIVE OWNER: Executive Director	BUSINESS OWNER: Manager, Provider Performance Management	LAST REVIEW DATE: 7/1/2022

SCOPE

This Policy applies to the Provider Performance Management divisions for Blue Cross and Blue Shield of Illinois (BCBSIL) Health Management Organization (HMO) Commercial and Exchange health plans and applies to the following lines of business and products:

Line of Business / Product Scope / Plan Scope/Contract Number (if applicable)	In Scope [X]
HMO Commercial	X
HMO Exchange	X
PPO Commercial	
PPO Exchange	

PURPOSE

- To allow the IPA a means to contest the actual units charged.
- To reimburse the IPA any UM funds withheld as a result of miscalculations.
- To limit final UM Fund challenges to the actual number of units that should have been charged.
- To ensure all IPA UM Fund concerns are documented and addressed.

POLICY

Blue Cross and Blue Shield of Illinois (BCBSIL) calculates the Final Utilization Management (UM) Fund annually. Units charged against the UM Fund are based on the claim information submitted by the provider of the services. The actual units charged are determined by the type of claim, type of provider, and the dates of service. The Medical Group/Individual Practice Association or Physician Hospital Organization (hereinafter the "IPAs") will have six months from the date of the distribution to submit an approved challenge of the units charged on their Final UM Fund.

CONTROLS/MONITORING

Line of Business and/or Area	Control Requirements
HMO Commercial and Exchange	Controls are HMO Medical Service Agreement

- POLICY REVIEWERS**

Person Responsible for Review	Title	Date of Review
HMO Financial Analyst	HMO Financial Analyst	6/24/2021
Mary Ellen Merbeth	Provider Network Consultant, Provider Performance Management	6/24/2021
Nicole Hilebrand	HMO Financial Analyst	6/3/2022
Alicia Brown	HMO Financial Analyst	6/3/2022
Danielle Washington	Provider Network Consultant	5/3/2022

- POLICY REVISION HISTORY**

Description of Changes	Revision Date

- POLICY APPROVALS**

Company, Division, Department and/or Committee	By: Name	Title	Approval date
BCBSIL P&P			6/24/2021
BCBSIL P&P			6/23/2022