

Oversight of Contracted Infertility Provider

HMO Policy and Procedure

BLUE CROSS AND BLUE SHIELD OF ILLINOIS POLICY

| DEPARTMENT: | POLICY NUMBER: | ORIGINAL EFFECTIVE DATE: | |
|---------------------------------------|------------------------|--------------------------------|--|
| Provider Network | Utilization | 5/10/2001 | |
| Performance | Management 03 | | |
| POLICY TITLE: Oversight of Contracted | | EFFECTIVE DATE:06/01/2022 | |
| Infertility Provider | | LAST REVISION DATE: 05/01/2021 | |
| EXECUTIVE OWNER: | BUSINESS OWNER: | LAST REVIEW DATE: 06/01/2022 | |
| DSVP, IL Health Care | Manager Clinical | | |
| Delivery | Operations | | |

I. SCOPE

This Policy applies to the following lines of business and products:

| Line of Business / Product Scope / Plan Scope/Contract Number (if applicable) | |
|---|---|
| HMO Commercial | Х |
| HMO Exchange | х |
| Health Care Delivery QI HMO Commercial | |
| Health Care Delivery QI PPOCommercial | |
| Health Care Delivery QI HMO Exchange | |
| Health Care Delivery QI PPO Exchange | |

II. PURPOSE

To ensure that members are receiving medical services that are performed in accordance with contractual requirements and mutually agreed upon standards, including relevant accreditation standards.

III. POLICY

Blue Cross Blue Shield of Illinois (BCBSIL) is responsible for conducting oversight of medical services delegated to the contracted Infertility Provider. These delegated services may include, but are not limited to:

- Utilization Management for identified members
- Quality Improvement

IV. CONTROLS/MONITORING

| Line of Business and/or Area | Control Requirements |
|---------------------------------|---|
| HMO | Controls are detailed in the Policy itself. |

V. SOURCES/REFERENCES

[Identify statutes, regulations, bulletins, manuals, and other regulatory guidance that are the basis for the Policy. If there are none, delete the entire section.]

| Federal/State | Regulatory Requirements & References | |
|---------------|--------------------------------------|--|
| | | |
| | | |

VI.IMPACTED BUSINESS AREAS

[List any other departments, teams, or areas that are required to adhere to this policy or are materially impacted by it. If there are none, delete the entire selection.]

VII. POLICY REVIEWERS

| Person Responsible for Review | Title | Date of Review |
|-------------------------------|--|----------------|
| Melissa Hetzel, RN | Sr. Clinical Delegation Coordinator | 5/12/2022 |
| | | |

VIII. POLICY REVISION HISTORY

| Description of Changes | Revision Date |
|------------------------|---------------|
| | |

IX. POLICY APPROVALS

| Company, Division, Department and/or Committee | By: Name | Title | Approval date |
|--|----------|-------|---------------|
| BCBSIL P&P | | | 5/26/2022 |
| | | | |
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